

ANNEXURE-A				
BMSIC/REAGENT/19-02				
Clarification in the light of queries/suggestions received from various firms during and after Pre-Bid Meeting held on 23/09/2019				
S.N.	Name of the Firm	Bidders Queries	Present Clause	Clarification/Amendment
1	M/s Siemens Healthcare Pvt. Ltd	As confirmed during the Pre-bid meeting the breakdown /service calls will be responded within 3-6 hours of breakdown and if any major repair is required it will be done within 48 hours of reporting .	Clause 20 a) ii: Ensure uninterrupted functioning of all machines on 24*7 basis by providing free of cost maintenance of all machines and free of cost supply of consumables (Spares & Accessories) including all types of electrode, electrode fill, gas cartridge pack, pump tube kit, printer paper for all ABG ANALYZER MACHINE (MODEL-SIEMENS 348EX) installed across the state at different health facilities.	<p>20. SUPPLY CONDITIONS</p> <p>a) The successful bidder shall: -</p> <p>i. Maintain uninterrupted supply of reagents to all the health facilities concerned.</p> <p>ii. Ensure uninterrupted functioning of all machines on 24*7 basis by providing free of cost maintenance of all machines and free of cost supply of consumables (Spares & Accessories) including all types of electrodes, electrode fill, gas cartridge pack, pump tube kit, printer paper and two levels of QC/Day (L1 & L2) as per the standard requirement for all ABG ANALYZER MACHINE (MODEL-SIEMENS 348EX) installed across the state at different health facilities.</p> <p>The breakdown /service calls shall be responded within 3-6 hours of breakdown and if any major repair is required it shall be done within 48 hours of reporting.</p> <p>Free of cost onsite training should be provided for the doctor and technician those operating the machine i.e., ABG ANALYZER MACHINE (MODEL-SIEMENS 348EX) in every six months so that they shall be well equipped to perform QC as well as the test.</p> <p>iii. To provide all necessary supports (those comes under warranty) between the period of completion of warranty (after five years from the date of installation) and last date of rate contract (Ten years from the date of execution of rate contract).</p> <p>It is hereby clarified that no extra payment other than the L1 rate finalised in respect of the Reagents shall be made to the successful bidder for the fulfilment of the above said conditions of this clause.</p>
		We will ensure two levels of QC/Day as per the standard requirement . Beyond that BMSICL must purchase along with the reagents as per the quoted price.	<p>20. SUPPLY CONDITIONS</p> <p>a) The successful bidder shall: -</p> <p>i. Maintain uninterrupted supply of reagents to all the health facilities concerned.</p> <p>ii. Ensure uninterrupted functioning of all machines on 24*7 basis by providing free of cost maintenance of all machines and free of cost supply of consumables (Spares & Accessories) including all types of electrode, electrode fill, gas cartridge pack, pump tube kit, printer paper for all ABG ANALYZER MACHINE (MODEL-SIEMENS 348EX) installed across the state at different health facilities.</p> <p>iii. To provide all necessary supports (those comes under warranty) between the period of completion of warranty (after five years from the date of installation) and last date of rate contract (Ten years from the date of execution of rate contract).</p> <p>It is hereby clarified that no extra payment other than the L1 rate finalised in respect of the Reagents shall be made to the successful bidder for the fulfilment of the above said conditions of this clause.</p>	
		To avoid manpower related delay we will ensure to provide trainings to the Hospital staff /technicians in every six months so that they will be well equipped to perform QC as well as the tests.	QC will be run by SIEMENS Engineers /SIEMENS BP's Engineers.	

1	M/s Siemens Healthcare Pvt. Ltd	Siemens Healthcare will be the primary bidder for this tender, through for post execution of tender terms we will authorise our bussiness partner to raise invoice, supplies of consumables and provide services to you on our behalf. The supply orders will be issued in the name of Authorized distributor with a communication to Siemens Healthcare for smooth supplies and services.		BMSICL will execute the Rate Contract with the L1 Declared bidder only and purchase orders will be placed only in the name of that bidder. The bidder shall be solely responsible for post execution of all the tender terms and conditions in accordance with the bid document. No authorized business partner of the that bidder shall be allowed to deal with BMSICL for post execution of tender terms/ raising invoices/ supply of consumables/ provide services on behalf of the bidder.
2	POCT Services	<p>For the rate contract and supply of reagents of ABG Analyzer Machine (Model-Siemens 348 EX), it's our humble suggestion that some additional items in conjunction to the said model should also be included in the bid document along with the existing ones as mentioned below:</p> <ol style="list-style-type: none"> 1. Gas Cartridge- 32 Ltrs pack 2. PH electrode - 1 Pc pack 3. PCO2 electrode- 1 Pc pack 4. PO2 electrode- 1 Pc pack <p>Owing to the fact that above listed consumables are readily required in the seamless operations of an ABG machine hence, it would be a wise decision to include them in this tender itself to secure uninterrupted functioning of the machine. This would not only mitigate the requirement of a separate bidding but also save precious time that is wasted in the procurement process.</p>	<p>TENDERED PRODUCT LIST (ANNEXURE - I of the bidding document) are:</p> <ol style="list-style-type: none"> 1)Wash/ CD Pack 4 x 450 ml 2)Buffer Pack 4 x 460 ml <p>Clause 20. SUPPLY CONDITIONS</p> <p>a) The successful bidder shall: -</p> <ol style="list-style-type: none"> i. Maintain uninterrupted supply of reagents to all the health facilities concerned. ii. Ensure uninterrupted functioning of all machines on 24*7 basis by providing free of cost maintenance of all machines and free of cost supply of consumables (Spares & Accessories) including all types of electrode, electrode fill, gas cartridge pack, pump tube kit, printer paper for all ABG ANALYZER MACHINE (MODEL-SIEMENS 348EX) installed across the state at different health facilities. iii. To provide all necessary supports (those comes under warranty) between the period of completion of warranty (after five years from the date of installation) and last date of rate contract (Ten years from the date of execution of rate contract). <p>It is hereby clarified that no extra payment other than the L1 rate finalised in respect of the Reagents shall be made to the successful bidder for the fulfilment of the above said conditions of this clause.</p>	<p>No change/ ammendment in TENDERED PRODUCT LIST (ANNEXURE - I of the bidding document).</p> <p>The ammended Clause 20 (a) is mentioned above.</p>
		The Shelf Life of the above listed items should be upto 50% :-	Clause 20 (g) The supplied Reagents must have 66% of shelf life period.	No change